



## EMV Fleet Migration Stakeholder Update Q2 2022

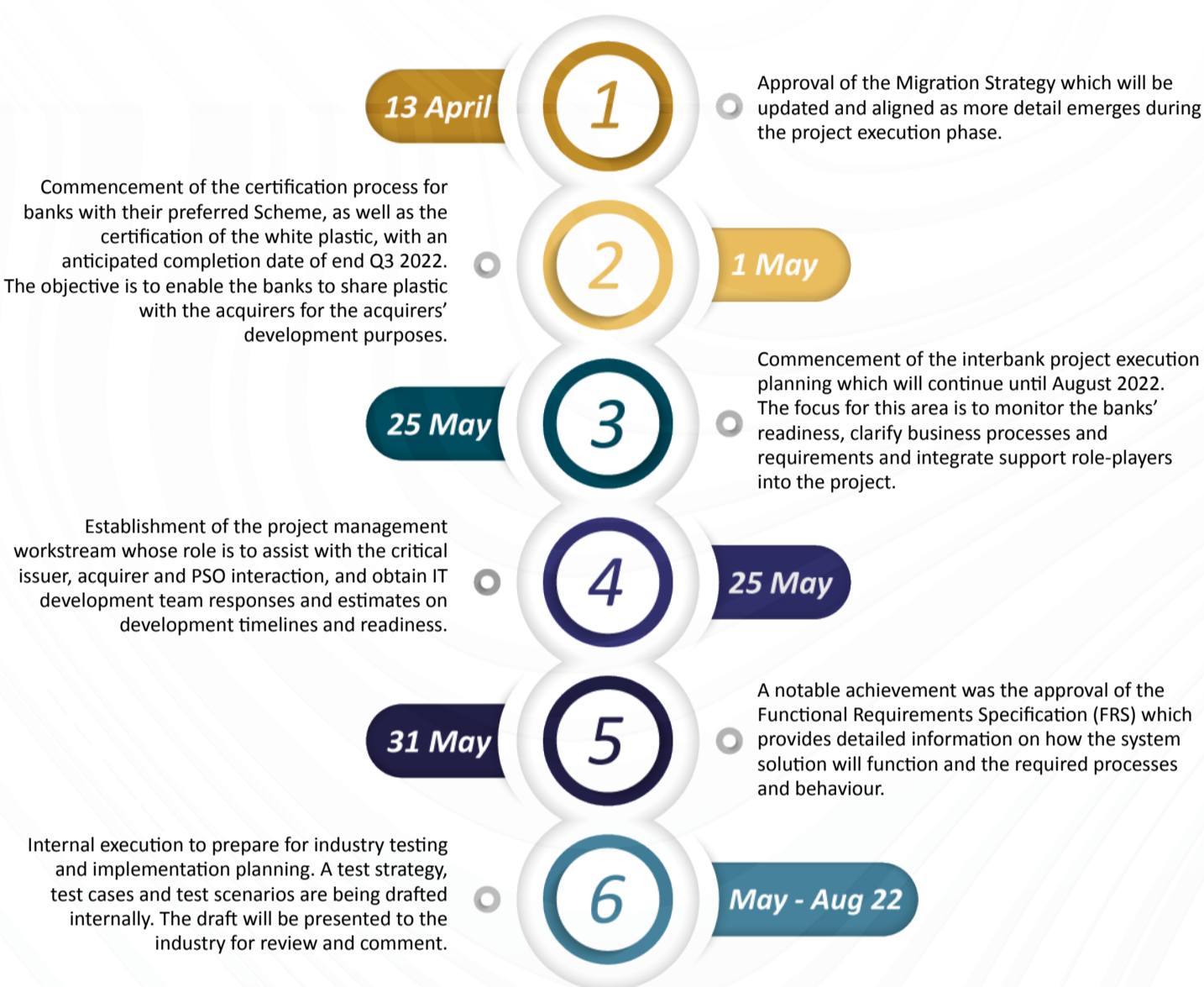
### Dear EMV Fleet Migration Stakeholders

In a rapidly-changing world where uncertainty is the norm, we are pleased and grateful to report on the significant progress made on the EMV Fleet Migration project – thanks to the collective efforts of all our stakeholders and participants. It is important to acknowledge the hard work that has gone into ensuring that we are on track to meet our project objective of introducing a modernised Chip and PIN card into the fleet industry.



The EMV Fleet Migration project is progressing well and has achieved major milestones for the second quarter of 2022. Most workstreams are well on track and despite some delays on progress, the overall project health status is favourable.

### Key achievements



### Ongoing communication and engagement

During this stage of the project ongoing awareness and communication is vital to ensure all stakeholders are on-board and included in the change journey. Outside of the FRS discussions and technical assistance, PASA extended further support by providing advice to the banks and assisting with the understanding of operational and business case questions, given this new journey and unfamiliar territory for some parties.

Following a successful first round of engagements with the third-party stakeholders (oil companies) and the Fuel Retailer Association of Southern Africa, further engagements are scheduled for the upcoming months. The project team continues to play a key role in listening to and addressing the concerns of our stakeholders.

Various tools such as an awareness video, infographics, newsletters, benefits document, and FAQs (Frequently Asked Questions) and RFI (Request for Further Information) are available to ensure a good understanding of the project and the road ahead. Ongoing communication and change support will be crucial to ensure successful implementation and adoption as we move forward.

Please visit the [EMV Fleet Migration page](#) on the PASA website to view our awareness video and other communication support tools.

### High level overview of project timelines

- Definition and planning phase of the project is 95% complete.
- Estimation and execution planning is underway.
- Banks to have commenced with Scheme white plastic issuing certification.
- Scheme acquiring certification planned for Q4 2022.
- Industry interbank testing and implementation phase to commence mid to end of Q1 2023.

### Key next steps and milestones

- Conclude the definition and planning phase of the project.
- Move to execution.
- Monitor and track execution readiness monthly.
- Ongoing third-party stakeholder engagements during the various phases of the project.

Once again, a huge thank you to all involved. Your contribution and input is hugely appreciated, and we know we can count on you for your ongoing commitment and support. All the best as we welcome Q3 and prepare for the next leg of our exciting journey ahead.

For more information, please send an email to our dedicated mailbox at [emvfleet@pasa.org.za](mailto:emvfleet@pasa.org.za).

Kind regards  
EMV Fleet Migration Project team

