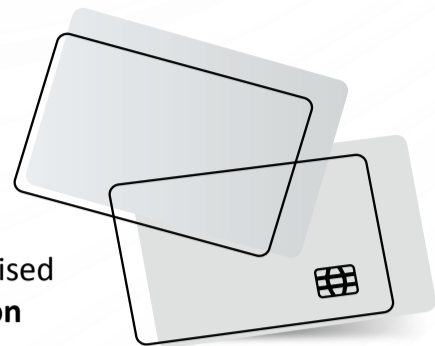




EMV Fleet Migration Stakeholder Update Q3 2022

Dear EMV Fleet Migration Stakeholders

The EMV Fleet Migration project has shifted gears and is now building up momentum as we wrap up an eventful and successful third quarter. The project is tracking well on all workstreams and is poised for the next big milestone along the journey as we move into **execution** phase.



All aboard the Yellow Lorry!

The key focus for Q3 of 2022 was engaging with stakeholders and finalising project schedules. Regular engagements with key stakeholders – issuers, acquirers, oil companies and third parties - have been integral to ensuring that all participants are aligned. The necessary conversations are taking place to ensure common understanding, address and clarify any gaps and misunderstandings and build towards the next phase.

It is worthwhile to note that while all participants operate differently, and have their own respective ways of working, as a community we are increasingly starting to find common ground around the project and its objectives. With all parties now fully on board the symbolic EMV Fleet ‘Yellow Lorry’, we are pleased to report that preparation for the journey ahead has gone well, and it’s all systems go!

Key achievements

The EMV Fleet Migration project has achieved its key milestones for the third quarter with the overall status tracking green.

- **Stakeholder Engagement:** the project team continues to guide, support and enable participants throughout all workstreams. Various engagements have been held with stakeholder product and development teams to provide clarity and advice on the industry FRS, the Scheme rules and the Connexus rules to enable them to finalise their respective product strategies and project plans.
- **Development:** some stakeholders have finalised their product and systems specifications and systems development work has commenced. The issuing banks are in the process of producing ‘white plastic’ to be provided to acquirers for their development testing which will commence. Some banks have commenced with the certification process of their card profiles with their preferred Scheme.
- **Interbank Testing:** the internal execution to prepare for industry testing and implementation planning is underway. A test strategy, test cases and test scenarios have been drafted. The draft test strategy has been presented to the industry for review and comment.
- **Change Management:** a workshop was held with the change management representatives on 28 September. The change management approach was shared and will be reviewed with the participants’ change management teams. Impact assessments will be carried out by the participants to inform the change management activities and support tools required.

We also received confirmation from Visa that a Visa Bank Notice was issued to all issuers that participate in the Visa Fleet programme will be required to support the Visa Fleet 2.0, and that all acquirers must support these cards from an Acceptance perspective from October 2023.

Next steps

The following activities are planned for Q4 of 2022:

- ‘White plastic’ to be provided to acquirers
- Issuer Scheme certification to commence
- Acquirer development and certification to be planned
- Monitoring and tracking execution readiness
- Ongoing third-party stakeholder engagements
- Test case definition
- Finalising change management plan.

An important activity that is often overlooked is communication. We urge all participants to continue to share the updates and other relevant information with your various internal stakeholders. Let’s get the excitement going and ensure that everyone is aware of the change that is taking place in the fleet industry, and the benefits they will bring to customers and retailers.

A reminder of the benefits of the new Chip and PIN fleet card:



Please visit the **EMV Fleet Migration page** on the PASA website to find out more about the benefits, view the awareness video and other communication support tools.

A huge thanks to everyone involved in this ground-breaking journey. We value your efforts and acknowledge all the work that has gone into the project so far.

For more information, please send an email to our dedicated mailbox at emvfleet@pasa.org.za.

Kind regards

EMV Fleet Migration Project team