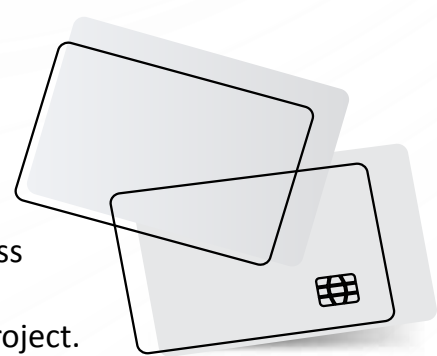




## EMV Fleet Migration Stakeholder Update Q4 2022

### Dear EMV Fleet Migration Stakeholders

As we approach the end of an eventful 2022 it's an opportune time to reflect on all we have achieved as the EMV Fleet Migration community. The first half of the year focused on delivering the business requirements document, functional requirements specifications and migration strategy, and in creating awareness and education on the project. The various workstreams convened and regular engagement sessions were held with our stakeholders.



### Journey to success

Looking at our rear-view mirror for 2022, the EMV Fleet Migration project has progressed well, despite a few bumps along the road for our 'yellow lorry'. However, given the size and complexity of the project, those were to be expected. Overall, the project has tracked favourably, with most workstreams reflecting a healthy status for the year. Through constant and regular engagement with all participants, various issues were identified, and resolved, paving the way towards executing and achieving each milestone.

As we progressed towards the second half of 2022, we moved into project planning and internal test and implementation planning. Quarter 4 has seen numerous engagements as participants gear their teams towards development and interoperability testing activities due to commence towards the latter part of Quarter 1 of 2023. The execution phase is currently underway and will focus on scheme certification for issuing white plastic cards for POS vendor development and testing purposes. Some Issuing banks are already in a position to issue white plastic cards in 2022. The others will follow suit in due course. This is an exciting milestone, and we look forward to a successful outcome as this will aid the project teams to achieve their internal testing objectives.

As expected, certain challenges have been experienced but through perseverance, the project teams applied the required focus and commitment which has set the project up well for implementing the new 4-party model in 2023.

### Communication and engagement

Throughout the project, regular and robust communication with our stakeholders has been a key area of focus. Much of the engagement has centred around the project scope, progress, and the technical aspects. Our third round of stakeholder communication and engagement concluded in November. The project team has valued the participation and contributions made by all stakeholders. It has been and will continue to be of huge importance to keep our stakeholders, oil companies and the industry close to the project and updated on all developments.

### Managing the change

The project Change Management Plan has been developed and has been reviewed by the banks' change management teams. A workshop was held with the stakeholder project teams to share the nature of the change management activities that may need to be considered when defining their change management plans, whether it relates to Fleet Customers and/or Merchants. The people aspects around the change is going to be a key focus area in order for the project to succeed.

### Looking ahead to 2023

#### Systems Development and Testing

The next important phase is the interoperability testing due to commence towards the latter part of Quarter 1 2023. The detailed test plan, detailed test cases and test scenarios have been reviewed and approved by the stakeholder testing teams. All systems development related to interbank testing must be completed prior to commencing with the interbank testing phase. This is another BIG milestone for this project.

An end-to-end test approach will be used to ensure successful flow of EMV Fleet transactions between all identified systems and that components are performing as specified from start to finish. This will include the following phases of testing:

- Internal Testing and Scheme Certification
- Interoperability Testing
- Regression Testing
- SAMOS Error Free Testing

### Thank you and happy holidays

The EMV Fleet Migration project has certainly gathered momentum and is poised to shift into a higher gear in 2023. It is exciting to take stock of all that has been achieved so far, acknowledging the role of every single participant involved. Your involvement and participation have been instrumental in getting us to this point. We know that 2022 was tough and overwhelming for everyone but we have persevered and through our collective efforts, have reached this stage. This is indeed a true reflection of teamwork and collaboration within the Fleet industry.

So, as we pause to recharge, refuel the 'yellow lorry' and take a much-needed break over the festive season, let's give ourselves a well-deserved round of applause. We take this opportunity to thank all our participants, stakeholders, third parties, workstreams and everyone involved in the project. We look forward to an even more exciting and productive 2023.

**Have an enjoyable and relaxing festive season. Safe travels and happy holidays!**

**For more information, please send an email to our dedicated mailbox at [emvfleet@pasa.org.za](mailto:emvfleet@pasa.org.za).**

**Kindly note that the PASA office will be closed for the holiday season between 26 December 2022 and 3 January 2023.**

Kind regards  
EMV Fleet Project team