

PASA INTERNATIONAL PAYMENTS CONFERENCE  
*REPORT*

2021

PAYMENTS:  
A FUTURE RE-IMAGINED



# 01

## INTRODUCTION

The Payments Association of South Africa (PASA) hosted its 4th International Payments Conference (PIPC) on 27 to 29 September 2021. Previously held at the Sandton Convention Centre and being postponed in 2020 due to covid-related restrictions, the 2021 conference was hosted virtually.

Set over three mornings and 9 sessions, the conference explored the rapidly altering and transforming payments ecosystem, locally and globally. The plenary and multi-track sessions highlighted future challenges and opportunities in the world of payments, featuring 37 local and international thought leaders.

# TECHNOLOGY ('VENUE')



The Hopin event platform was chosen to host PIPC2021 and provided a variety of functionality needed to make PIPC2021 an inclusive and multifaceted conference experience. This Included:

- ➔ **MAIN STAGE FUNCTIONALITY USED FOR THE DAILY PLENARY SESSIONS;**
- ➔ **CONCURRENT BREAKAWAY ROOM FUNCTIONALITY USED FOR THE DAILY BREAKOUT SESSIONS;**
- ➔ **CHAT AND POLL FUNCTIONALITIES PER SESSION AS WELL AS FOR THE EVENT OVERALL;**
- ➔ **SPEED NETWORKING WHERE THE SYSTEM WOULD CONNECT 2 INTERESTED DELEGATES RANDOMLY FOR A 3-MINUTE CONVERSATION;**
- ➔ **BUSINESS MEETING CAPABILITY;**

## ➔ **EXHIBITION BOOTHS IN 4 DIFFERENT SIZES, ALL INCLUDING:**

- Custom branding;
- On-screen vs. presentation mode functionality, allowing the booths to be attended or unattended;
- Chat functionality;
- 'Register interest' buttons; and
- Custom poll functionality



"Good topics and speakers. Slick and professional. Altogether a great event."  
Ingrid Goodspeed, PASA Council

# 02

## PROGRAMME



“A professional and easy team to work with, making the platform and logistics seamless to get in place.”

Zareen Hartley, Finastra

The programme boasted a variety of topical issues, with plenary sessions at the start of each day, followed by 2 concurrent breakout sessions. Networking sessions were scheduled for an hour before the formal programme commenced and again 30 minutes between the plenary and breakout sessions. This allowed delegates to re-connect with one another and to visit the virtual exhibition area.

## SEPTEMBER 27

08:00 AM - 09:00 AM EXPO	<b>DAY 1 : EXHIBITION SESSION 1</b> EXPO
09:00 AM - 09:45 AM STAGE	<b>DAY 1 : SESSION 1</b> KEY NOTE ADDRESS   PEOPLE IN PAYMENTS: A FUTURE RE-IMAGINED <i>Speaker : Herman Singh (Future Advisory)</i>
09:45 AM - 10:15 AM EXPO	<b>DAY 1 : EXHIBITION SESSION 2</b> EXPO
10:15 AM - 11:00 AM SESSION	<b>DAY 1 : BREAKOUT A</b> WHAT DOES A DIGITAL FUTURE LOOK LIKE, IN SOUTH AFRICA AND INTERNATIONALLY? <i>Speakers : Megan Brown (BASA), Denis Kruger (Swift), Jerome Touze (Ozow), Pieter Swanepoel (RealPay), Ayn du Bazane (SARB)</i>
10:15 AM - 11:00 AM SESSION	<b>DAY 1 : BREAKOUT B</b> DIGITAL IDENTITY AND PAYMENT SYSTEMS - WHERE ARE WE AND HOW DOES IT SET US UP FOR THE FUTURE? <i>Speakers : Max Sokolich (BankservAfrica), Annah Masoga (SARB), Mark Brits (BASA), Chantal Maritz (PWC)</i>

## SEPTEMBER 28

08:00 AM - 09:00 AM EXPO	<b>DAY 2 : EXHIBITION SESSION 1</b> EXPO
09:00 AM - 09:45 AM STAGE	<b>DAY 2 : SESSION 1</b> A NEW PAYMENTS INDUSTRY BODY – A REAL CHANGE, OR NOT? <i>Speakers : Maurits Pretorius (PASA), Ghita Erling (PASA), Tim Masela (SARB), Hennie Ferreira (MFSA), Gerhard Oosthuizen (Entersekt), Rufaida Banoobhai (Investec)</i>
09:45 AM - 10:15 AM EXPO	<b>DAY 2 : EXHIBITION SESSION 2</b> EXPO
10:15 AM - 11:00 AM SESSION	<b>DAY 2 : BREAKOUT A</b> OPEN BANKING - ARE WE LIVING THE DREAM? <i>Speakers : Werner Pyke (Electrum), Bishen Kumalo (BankservAfrica), Kevin Brown (Consultant), Chipso Mushwana (Nedbank)</i>
10:15 AM - 11:00 AM SESSION	<b>DAY 2 : BREAKOUT B</b> DATA PROTECTION - ENHANCING OR PROHIBITING EFFORTS TO BUILD A FUTURE PROOF PAYMENT SYSTEM <i>Speakers : Pierre Coetzee (PASA), Ina Meiring (PASA), Kagiso Mothibi (FSCA), Era Gunning (ENS Africa)</i>

## SEPTEMBER 29

08:00 AM - 09:00 AM EXPO	<b>DAY 3 : EXHIBITION SESSION 1</b> EXPO
09:00 AM - 09:45 AM STAGE	<b>DAY 3 : SESSION 1</b> HOW IS THE CONCEPT OF MONEY EVOLVING? <i>Speakers : Chris Becker (Investec), Herco Steyn (SARB), Co-Pierre George (UCT), Farzam Ehsani (VALR)</i>
09:45 AM - 10:15 AM EXPO	<b>DAY 3 : EXHIBITION SESSION 2</b> EXPO
10:15 AM - 11:00 AM SESSION	<b>DAY 3 : BREAKOUT A</b> HOW SHOULD CASH LOOK IN THE FUTURE? <i>Speakers : Tim Tyler (Finastra), Olaotse Matshane (Treasury), Lesego Mashigo (FinMark Trust), Richard Ketley (Genesis)</i>
10:15 AM - 11:00 AM SESSION	<b>DAY 3 : BREAKOUT B</b> SECURITY IN AN INTERCONNECTED WORLD - WHAT DOES THE FUTURE HOLD? <i>Speakers : Naniki Ramabi (PASA), Frank Versmessen (Swift), James Devoy (Online Business Systems)</i>

# 03

## DELEGATES



“The sessions were quite engaging and thought-provoking. It was very interesting.”  
Linda Dlamini-Khumalo, Central Bank of Swaziland

603 Delegates registered for the conference of which 534 activated their conference profiles. 98% of activated delegates participated in the conference, which is reported to be 21% above the industry average. The difference between the registered and active delegates are made up of:

- Those who registered, but abandoned the process before paying; and
- Those who registered and paid, but never activated their conference profile

**OTHER NOTEWORTHY INFORMATION  
TO SHARE ABOUT DELEGATES**





# 04

## SPEAKERS

PIPC2021 boasted 37 speakers, from a variety of backgrounds. The programme was facilitated by MC, Ursula Chikane, who did a stellar job of navigating delegates through the virtual corridors of PIPC2021.





# CONFERENCE SPEAKERS

## DAY 1



Herman Singh  
(Future Advisory)



Megan Brown  
(BASA)



Denis Kruger  
(Swift)



Pieter Swanepoel  
(RealPay)



Ayn du Bazane  
(SARB)



Max Sokolich  
(BankservAfrica)



Annah Masoga  
(SARB)



Mark Brits  
(BASA)



Chantal Maritz  
(PWC)



Jerome Touze  
(OZOW)

## DAY 2



Maurits Pretorius  
(PASA)



Ghita Erling  
(PASA)



Tim Masela  
(SARB)



Hennie Ferreira  
(MFSA)



Gerhard Oosthuizen  
(Entersekt)



Werner Pyke  
(Electrum)



Bishen Kumalo  
(BankservAfrica)



Kevin Brown  
(Consultant)



Chipso Mushwana  
(Nedbank)



Pierre Coetzee  
(PASA)



Ina Meiring  
(PASA)



Kagiso Mothibi  
(FSCA)



Era Gunning  
(ENS Africa)



Rufaida Banoobhai  
(Investec)

## DAY 3



Chris Becker  
(Investec)



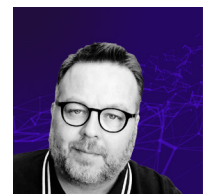
Herco Steyn  
(SARB)



Co-Pierre George  
(UCT)



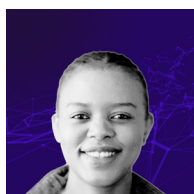
Farzam Ehsani  
(VALR)



Tim Tyler  
(Finastra)



Olaotse Matshane  
(Treasury)



Lesego Mashigo  
(FinMark Trust)



Richard Ketley  
(Genesis)



Naniki Ramabi  
(PASA)



Frank Versmessen  
(Swift)



James Devoy  
(Online Business  
Systems)

# SPONSORS AND EXHIBITORS

Involvement of sponsors and exhibitors needed to be reshaped after the 2020 face-to-face conference was cancelled, with participation that now needed to be virtual. Every conference day featured a different headline sponsor as well as additional event sponsors and exhibitors.

## HEADLINE SPONSORS & EXHIBITORS WERE:



## OTHER EVENT SPONSORS & EXHIBITORS WERE:



## PHOTOBOOTH SPONSOR ON DAY 2:



# 05

# EVENT ACTIVITY

# 06

HIGHLIGHTS OF THE VARIOUS CONFERENCE ACTIVITIES ARE DEPICTED IN THIS SECTION.

**Total  
comments  
in chats**

**437**

**Total  
expo visitors**

**370**

**Total networking  
visitors**

**298**

PLENARY SESSION ATTENDANCE:

**People in  
Payments – A future  
re-imagined**

**427**

**A new payments  
industry body –  
a real change,  
or not?**

**459**

**How is the  
concept of  
money evolving?**

**413**

BREAKOUT SESSION ATTENDANCE:

**What does a digital  
future look like, in  
South Africa and  
internationally?**

**306**

**Digital Identity and  
payment systems -  
where are we and  
how does it set us  
up for the future?**

**227**

**Data Protection  
- enhancing or  
prohibiting efforts to  
build a future proof  
payment system**

**129**

**Open Banking - Are  
we living the dream?**

**351**

**How should cash  
look in the future?**

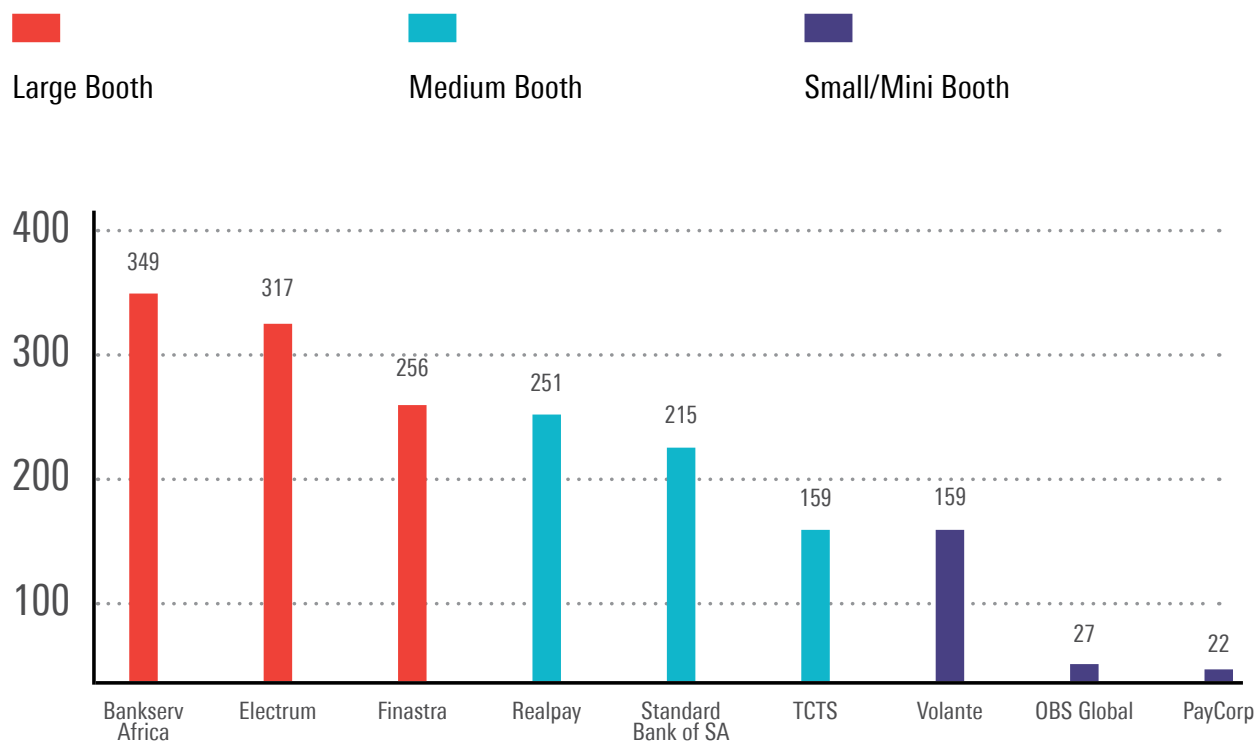
**266**

**Security in an  
interconnected  
world - what does  
the future hold?**

**114**

# EVENT ACTIVITY CONTINUED

## EXHIBITION VISITS PER BOOTH:



“The topics and the interaction from the booths to the breakout sessions were excellent.”

Candice Munsamy, Grindrod Bank

# CONFERENCE TEAM

# 08

THE PIPC2021 CONFERENCE ORGANISING COMMITTEE COMPRISED OF THE FOLLOWING INDIVIDUALS:

## Project Sponsors



Ghita Erling, CEO,  
PASA



Maurits Pretorius,  
Chief Strategy Officer, PASA

## Project Owner



Leticia Mentz, Industry Capacity  
Building Manager, PASA

## Sponsorships & Exhibitors



Nicolette de la Porte,  
Senior Meetings Administrator, PASA

## Event Partner



Vicky Harrison, Head of Production,  
360 Degrees



Megan Willson, CEO and Creative  
Director, 360 Degrees

## Graphic Design



Jannie Venter, Owner,  
Crackle Creative



“Conference times were great, that we didn’t have to block full days out. For me this actually worked very well.” Alana Shapiro, Woolworths Finance



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