



## EMV Fleet Migration Stakeholder Update Q3 2023

### Dear EMV Fleet Migration Stakeholders

The third quarter of 2023 has swiftly come and gone, and it has been marked by significant advancements in the EMV Fleet Migration project. In our previous update in the second quarter, we outlined several key milestones to be achieved in the fourth quarter, and we are pleased to report that many of these milestones have been successfully met. However, the journey was not without its challenges during testing, which regrettably led to the postponement of the implementation originally scheduled for October 21.



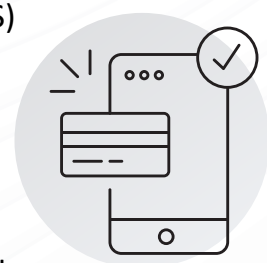
Throughout the testing phase, the EMV project team has remained steadfast in providing technical support and guidance. We express our deep gratitude for the incredible dedication exhibited by all participants in the project. The teams involved have worked diligently under tremendous pressure, which is characteristic of the second half of the year. We have always recognised the complexity of this project, and while we have made critical progress, it is unfortunate that unforeseen setbacks have affected the project's timelines.

Nevertheless, it is important to remember that challenges offer us opportunities for reflection, learning, and growth. In addition to addressing the setbacks, we must also celebrate the collective successes that we have achieved despite the pressures we have faced. A well-deserved congratulations to all who have contributed to our progress thus far.



### Activities for Quarter 3

- BankservAfrica's EMV scheme release changes have successfully gone live. This is a significant achievement, as it empowers our South African local switch to process EMV fleet transactions from acquirers to fleet issuers. This paves the way for issuers to utilise BankservAfrica for their EMV fleet card processing requirements.
- An 'as-is' change to the current magstripe fleet card processing, known as the 'C2 token,' has been implemented by BankservAfrica. Banks have tested this change, which went live during the weekend of November 4, 2023.
- Mastercard provided invaluable support to the participating banks, with one bank achieving scheme certification. This means that Mastercard now has an active issuer and acquirer participating in their fleet programme, marking a significant achievement by having both MasterCard and Visa issuers engaged in EMV fleet programmes.
- Participating banks dedicated significant efforts to various interbank testing activities. Notably, authorisation components, including the Point of Sale (POS) and back-end systems, including integrators' development of the application, are functioning effectively.
- The revised payment clearing rules needed for current and future participants in the EMV fleet operating model were approved by the industry in late September and have now been implemented. These rules will govern the process of how and what acquirers or issuers must achieve to participate in an EMV fleet programme in South Africa.
- While interbank testing activities were on hold temporarily, testing between participants will continue to be tracked to ensure that the banks remain prepared for the interbank testing cycle.
- The participating banks have demonstrated admirable commitment to change management and communication, signalling their readiness to embrace this change and add value to merchants and fleet customers. Their plans have been well-defined and are poised for execution.
- A new **video**, created by PASA Change and Communications, has been released to enhance awareness of the capabilities of the new EMV chip and PIN card. Stakeholders are incorporating this video as part of their change management activities.



### Revised timelines

In light of the decision to adjust the project timelines, the various workstreams are in the process of revising their plans and will present new timelines in due course. Our immediate focus is on detailed planning to complete testing and coordinate the migration towards the 4-party model. Once these plans are finalised and ratified by participating bank stakeholders, we will be able to share the updated timelines in a separate communication.

As we approach the final stretch of the year, our deep appreciation goes out to every member of the EMV fleet migration community who has played a vital role in the project's growth and success. Particularly noteworthy is the spirit of collaboration and cooperation exhibited within teams and among the banks. **Driving innovation through creative collaboration and partnerships** is a key principle that PASA embraces. We value your commitment to collaboration and look forward to partnering with you as the journey continues.

For more information please email us at [emvfleet@pasa.org.za](mailto:emvfleet@pasa.org.za) or visit the [EMV home page](#) on the PASA website.

Kind regards

EMV Fleet Migration Project Team